



PROMISE SERVES SOFTWARE

FOSTER FRIENDLY FAITH RESOURCE

Tennessee Kids Belong has partnered with the Promise Serves software. Together, we are resourcing faith communities with new and existing ministries to care for vulnerable children. The software tool helps reduce the administrative burden, from keeping volunteers engaged to preventing burnout, and ultimately, providing support to families in need.

SOFTWARE FEATURES



VOLUNTEER MANAGEMENT

Collect volunteer information, track onboarding/training processes, easily match families with volunteers, and streamline the WRAP Team Launch process. Lighten your workload to allow more families to be served well.



FAMILY COMMUNICATION

Keep track of important details and conversations with the families you serve. Information and updates can be documented in the Notes section.



EVENT COORDINATION

Organize your events in one place. Collect RSVPs, send group messages, and compile volunteer contact information and agreements. Data is entered by attendees to free up time to get things done.



DIGITAL RESOURCES

Access an ever-growing library of resources to establish, maintain, and expand your Foster Friendly Community. You'll find helpful handbooks, videos, tutorials, guides, email templates, and more to make leading as simple as possible.



ONLINE COURSES

Volunteers will independently complete relevant online training courses such as Intro to Foster Care Ministry, Volunteer Orientations, Trauma training and more.



REPORTING METRICS

Use the dashboard to track key metrics for reporting. Identify the total number of children and families served, volunteers involved, time given, meals delivered, needs met and more. Tools can also calculate the economic impact of your ministry.



PROMISE SERVES

FAMILY ADVOCACY MINISTRY RESOURCE

BEST PRACTICES

- Please never share your access credentials to the Promise Serves software or Resources.
- Always download fresh documents before events, as edits may have occurred without notice.
- All videos present best when downloaded and saved to your device ahead of your event. Streaming videos is unreliable and opens you up to unnecessary tech issues and stress.
- Resources are intended for the development of a ministry at your faith community, so please always ask permission if considering use for other purposes.
- As your ministry grows, you may consider adding a team member role designated as the software coordinator.

PLEASE NOTE

- New and updated materials are added regularly and will show up under the “What’s New” tab under Resources.
- A variety of short tutorial videos are available on the software to walk you through each process. Please be sure to note which email address and password you are utilizing for this particular site to avoid login challenges.

