



# Questions to Ask an Agency

1

How long has your organization existed and how many children has your agency helped place into foster families in the last year?

2

How many case managers does your agency have and what is their caseload? What is your case worker turnover rate?

3

Who at your agency will be the primary contact for our family during the process?

4

What makes your agency unique or different from the rest?

5

Do you have a list of references or a current foster parent that I could talk to?

6

Do you have any additional requirements for licensure beyond the DCS requirements?

7

What does your training process look like? What is my/our first step of training and how long will it take for licensure?

8

What fees should I expect to pay?

9

What happens in case of an emergency or if something goes wrong? Who should I contact? How quickly will I receive a response? What is your after hours availability like?

10

How will your agency advocate for me as a foster parent? (What continuing education is offered? What in-home services are offered?)